

# Terms of use chatbot “Codie”



Codie supports you around the clock with general questions about services and products as well as membership of the GS1 Switzerland Association. By using Codie, you agree to these terms and conditions, which apply exclusively. Codie is based on artificial intelligence. The answers therefore do not come from a human being. If Codie makes inadequate statements and answers, they do not reflect the position of the GS1 Switzerland Association.

Codie serves the non-binding provision of information, support and communication. You may use the service in accordance with these purposes. If you have specific questions or are not satisfied with Codie, you can contact the GS1 Switzerland Association at the following e-mail address: [info@gs1.ch](mailto:info@gs1.ch).

The accuracy and timeliness of Codie's responses cannot be guaranteed, in particular the GS1 Switzerland Association does not guarantee the uninterrupted service of Codie, the completeness, authenticity and integrity of the data stored or transmitted via the Internet. The misuse of Codie, in particular defamation offenses, infringement of personality and intellectual property rights of third parties, may result in civil or criminal prosecution. You are solely responsible for all information that you provide to Codie and for checking and using the output. In particular, you should not use any personal data of yourself or third parties, confidential information or copyrighted works.

The liability of the GS1 Switzerland Association, its vicarious agents and any third parties engaged by it is excluded to the extent permitted by law; in particular for slight negligence, loss of profits, indirect damage, loss of use, loss of orders, disruptions of a technical nature (lack of Internet connection, unlawful interference with telecommunications equipment and networks, overloads) and consequential damage.

All rights to the content provided by Codie, including but not limited to ownership and intellectual property rights, are not transferred to the user. You do not obtain any intellectual property rights by using Codie. Copying, modifying or distributing the chatbot without the written consent of the GS1 Switzerland Association is not permitted.



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The protection of your personal data is a key concern for us. For this reason, the GS1 Switzerland Association regulates data protection in the privacy policy, which you can access at any time on our website: <https://www.gs1.ch/de/datenschutz>. The principles set out there for processing your personal data also apply when using Codie. You agree that your conversations when using the service may be used by Codie for improvement and training purposes.

You can end Codie at any time by closing the open window of the chat dialog. The GS1 Switzerland Association reserves the right to change or terminate Codie and these Terms of Use at any time without notice and at its own discretion. The provisions valid at the time of use shall apply.

These terms of use and all disputes arising from or in connection with them are subject exclusively to Swiss law. The exclusive place of jurisdiction is Bern.

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